



Syms Strategic Group, LLC



SERVICE-DISABLED
VETERAN-OWNED
CERTIFIED



SUCCESS DELIVERED!

CAPABILITY STATEMENT

Syms Strategic Group, LLC (SSG)—A U.S. Small Business Administration (SBA)-verified-verified Service-Disabled Veteran Owned Small Business (SDVOSB). We provide a broad range of professional services ranging from business, program, and financial management to DevOps, AGILE software development and specialized IT Services. Our Customers recognize our team for exceptional expertise and superior past performance.

COMPANY INFORMATION

UEI Number: G2M6HEE75CJ4
DUNS Number: 080443168
CAGE Code: 7R6C5
Headquarters: Ashburn, VA
Business Size: SBA-Verified SDVOSB
Website: <https://www.symssg.com/>
Security: Top Secret (TS), Facility Clearance (FCL), Personnel at All Clearance Levels
Point of Contact: Ed Syms, Chief Executive Officer (CEO)
BD@symssg.com (801) 510-5235

CONTRACT VEHICLES

SDVOSB Set Aside/Sole Source: (FAR19.405/19.406)
Statewide Agile Resources and Teams 2024 (Maryland BPA) (Sub SDVOSB team member)

PRIMARY NAICS CODES

541512, 541430, 541511, 541519, 541611, 541612, 541614, 541618, 541690, 541720, 541990, 561110, 561720, 561990, 611420, 611430, 621999, 713940

PRIMARY PSC CODES

B550, B599, DA01, DA10, DD01, DF01, R408, R410, R425, R431, R699, R706, R799, S201, S216, T001, U008, U099, Q999

CORE CAPABILITIES—IT SERVICES

- DevOps Design, Development and Maintenance
- SharePoint Design & Development
- AGILE SW Development
- IT Service Management
- AWS Cloud Migration
- SW/Mobile Development
- Database Planning & Design
- IT Project Management
- Data Collection & Warehousing
- Enterprise Architecture & Planning
- Requirements Analysis & Planning
- System Design & Integration
- Testing & Evaluation
- Extract Transform & Load
- Help Desk Operations
- IT Lifecycle Management
- Configuration Management
- Change Management & Version Control
- Application Sustainment Support
- IT Risk Management

CORE CAPABILITIES—BUSINESS/PROGRAM MANAGEMENT & FINANCIAL PROFESSIONAL SERVICES

- Graphic Design
- Instructional Systems Design (ISD)
- PMO Support
- Integrated Program Support
- Acquisition/Procurement Support
- Performance Analysis
- Budget Execution & Tracking
- Data Analysis/Records Management
- Action Tracking & Reporting
- Financial Analysis & Reporting
- Scheduling Support
- Continuous Process Improvement
- Strategic Planning & Transformation
- Human Resources (Federal)
- Risk Management & Analysis
- Curriculum Development & Maintenance
- Policy Development & Support
- Communications & Outreach
- Meeting/Travel Management Support
- Guidelines Development & Training
- Analysis, Design, Development, Implementation & Evaluation (ADDIE)
- Logistics/Supply Chain Management
- Advisory & Assistance Services
- Administrative & Executive Support
- Documentation Development Support

AWARDS & RECOGNITION



2017, 2018, 2019 & 2020 FedHealth IT 100
2018 FedHealth IT Innovation
2021 FedHealth IT 100 Hall of Fame



Despite the multiple changes in the Government's technical direction over the course of performance, SSG adjusted quickly and provided revised artifacts to meet the changing needs.

—From a Recent CPAR



<https://www.symssg.com/>

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PAST PERFORMANCE HIGHLIGHTS

Veterans' Health Administration (VHA) Finance Development, Security, and Operations (DevSecOps) Support | VA OI&T Software Product Management (SPM)

SSG provides shippable product, operations support, and security compliance for the VHA Finance Product Line. This support includes all development, testing, integration, architecture (with concurrence from enterprise and product line architecture), refactoring as needed, deployment activities, and all operations and maintenance support activities to include predictive, preventative, corrective, and evolutionary through a cycle of Continuous Integration. **Key capabilities:** *Agile Product Reporting, Configuration Management, Schedule Management, Risk Management, DevSecOps, CI/CD, Human Centered Design (HCD), Solution Architecture Planning and Execution, Features Planning and Development, Release Support.* **Tools:** *Amazon Web Services (AWS), Microsoft Azure Government (MAG), Confluence, CSS, Cucumber, Docker (Enterprise), Fortify, Git, Jenkins, JIRA, Maven, NodeJS, Selenium.* **Languages:** *C#, HTML, Java, Job Control Language (JCL), MUMPS, .Net, Oracle (PL-SQL), Python.*

Process, Records, and Knowledge Solutions (PRKS) | VA OI&T Quality Continuous Improvement Organization (QCIO):

SSG provides services for project management, Process Asset Library (PAL) process development, test and implementation, training, maintenance, advisory and assistance (A&A) services for strategic and analytical support, enhancements, and support to Records and Knowledge Solutions, Web, and SharePoint Management. **Key capabilities:** *Business Process Reengineering, Process Asset Library (PAL) Support, Records and Knowledge Solutions, Process Integration and Solution Development, SharePoint Support, Communications Support, Strategic and Analytics Support, QPR Web/SharePoint Front End Support, QPR Communication Minutes Communications, and Facilitation Support.* **Tools:** *Oracle, Fortify, Eclipse, SoapUI, WebLogic, LoadRunner, SharePoint, Lean Six Sigma, Project Management Book of Knowledge (PMBOK), Lean Kaizen, Microsoft Power Suite (Power Apps, Power Automate, Power BI), jQuery, ServiceNOW, and JIRA.* **Languages:** *HyperText Markup Language (HTML4) and JavaScript.*

Enterprise Data Warehouse (EDW) Support Services | VA Veterans Benefits Administration (VBA), Office of Performance Analysis and Integrity (OPAI):

SSG provides the management, enhancement, integration, implementation, maintenance, modernization, and infrastructure support for the EDW environment and applications. **Key capabilities:** *Data Warehouse Management, Tableau Server/Desktop Administration, Advanced Analytics, Architectural Enhancement, Business Intelligence Reporting, Data Modeling, Data Visualization, and Extract, Transform, and Load (ETL).* **Tools:** *Tableau, Informatica, Power BI, Statistical Analysis System (SAS), Oracle Business Intelligence Enterprise Edition (OBIEE) and APEX, Windows, Linux & Unix Scripting, Oracle 19c Database (RAC) and GoldenGate, Oracle Solaris 11.4, Oracle Data Visualizer, BI Publisher, Fortify, Eclipse, SoapUI, WebLogic, and LoadRunner.* **Languages:** *C#, .Net, Oracle Languages (SQL and PL*SQL), and JMP.*

Database Portfolio Business Services | State of Maryland Department of Transportation (MDOT), State Highway Administration:

SSG provides oversight and support for the design, implementation, development, maintenance, customization, and integration efforts of MDOT SHA's enterprise Internet and Intranet implementations. **Key capabilities:** *Server Configuration, Database Security Administration, Oracle Administration, Microsoft SQL Server Administration, TALEND Administration, Geo Spatial Database Administration, Database Monitoring Tool Administration, and New Technologies Investigation.* **Tools:** *Oracle Enterprise Manager (OEM), Oracle Database Enterprise Edition (Versions 11g through 18c) and Cloud Control 12c/13c, Quest Spotlight for Oracle RAC and SQL Services, Quest Toad DBA Suite for Oracle and SQL, Microsoft SQL Server, Microsoft Office SharePoint Server (MOSS), Microsoft Power BI, and Talend.* **Languages:** *Oracle Languages (Structured Query Language (SQL)).*

Information System Security Engineering (ISSE) Support | VA OI&T Office of Information Security (OIS), Information Security Policy and Strategy (ISPS), Cyber Security Technology and Metrics:

SSG provides system security engineering services to the VA's OIS team. **Key capabilities:** *Cybersecurity Engineering, System Security Engineering (SSE), Enterprise Baseline Support, VA Cloud Initiative Support, FedRAMP Support, Electronic Health Record (EHR) Support, IT Security Training, Emergency and Pandemic Support, Technical Security Engineering Assessment and Authorization (A&A), and Authority to Operate (ATO).* **Tools:** *Oracle, Fortify, Eclipse, SoapUI, WebLogic, LoadRunner, and Risk Management Framework (RMF).*

Electronic Data Interchange (EDI) Transactions Application Suite (TAS) Engineering | Department of Veterans Affairs (VA) Office of Information and Technology (OI&T):

SSG provides project management, requirements analysis, design, development, integration, testing, release support, and warranty and documentation for requirements supporting the Office of Community Care (OCC) EDI TAS Program. **Key capabilities:** *Cloud Development Services, DevSecOps, Agile Development, Database Design and Support, EDI Services, Project Management, and Software/ System Development.* **Tools:** *Microsoft Azure Government (MAG), Amazon Web Services (AWS), Open-Source Application Programming Interfaces (API), Collaborative Agile Lifecycle Management (CALM) tools (Rally, Atlassian, and Rational), Citrix Access Gateway (CAG), VistA, CosmosDB, MongoDB, RedShift, Blob Storage, FLUE, Cloud Console, RiskVision, Enterprise Mission Assurance Support System (EMASS), Fast Healthcare Interoperability Resources (FHIR), EDI X.12.* **Languages:** *Java, Multi-Programming System (MUMPS), C#, and .Net.*

Program Integrity Tool (PIT) DevOps | VA OI&T Department of Program Integrity (DPI):

SSG provides Operations and Maintenance (O&M) services including database management, application management, Tier 2/Tier 3 application and end user support, and licenses for the PIT product. **Key capabilities:** *DevSecOps, Release and Testing, Independent Verification and Validation (IV&V), Enterprise Management Framework, Solutions Hosting and Architecture, System Integration and Software Enhancement, O&M, Requirements Analysis, Design, Development, Integration, Test and Evaluation, Release Support, and Extract, Transform, and Load (ETL).* **Tools:** *Oracle, Fortify, Eclipse, SoapUI, WebLogic, LoadRunner, VA Enterprise Cloud (VAEC), Azure Cloud, Data Gate, J-Rules, SQL Server Reporting Services (SSRS), SQL Server Management Studio (SSMS), Microsoft Report Builder, Power BI, and IBM InfoSys.* **Languages:** *Oracle Languages (Structured Query Language (SQL)) and Java.*

Graphic Designer Support | VA Veterans Experience Office (VEO):

SSG provides graphic designer support services to VEO's communications team. **Key capabilities:** *Visual Communications, Graphic Design, Copywriting, Technical Writing, Proofing, Editing, Social Media Content Creation, Basic Data Analysis, Visual Design, and Video Editing.* **Tools:** *Adobe Creative Suite, Microsoft Office, and Commonlook 508 Compliance.* **Languages:** *HyperText Markup Language (HTML4), Cascading Style Sheets, and JavaScript.*